# 4 WAYS INCLUSION INTERSECTS WITH PROFITABILITY

Inclusive companies with diverse staff experience significant profit growth, with 2.3 times higher profits per employee. Here are four ways inclusion impacts profitability.





## Diversity Entices Top Candidates



Diverse companies have better odds of bringing in top candidates. More than 77% of candidates assess company culture when considering a job offer.

# Different Perspectives Bring Innovation

By building on the differing ideas of their team, companies can develop innovative products and services to meet customer needs and set themselves apart from the competition.





### A Diverse Team Relates to a Diverse Audience

Customers crave understanding and value in every aspect, from concerns and needs to frustrations and personal experiences. A diverse team excels at meeting these expectations, while also uncovering hidden target markets and product opportunities.

By prioritizing CX through diversity, companies ultimately enhance profitability.

#### Diversity Attracts Investors

With customer bases diversifying, investors want to work with companies that prioritize workplace inclusion. A diverse workforce not only appeals to investors but also attracts customers who value inclusivity. This drives business growth and revenue.



